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**Objective**                    **A senior level Lotus Notes administrator / Architect position in an organization that provides challenges and the opportunity to expand my knowledge and skills.**

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**Profile**

- Over 20 years experience in the IT industry, 16 years specializing in Lotus Notes and collaborative computing applications in large-scale enterprise environments
- Experienced with Windows, Linux, AIX and Solaris server operating systems
- In-depth knowledge of Lotus Quickr and Quickplace
- Expert in most server and storage platforms, iSeries, Sun, Dell, HP/Compaq, EMC, Xiotech
- Expert in Sametime and Blackberry (BES) services
- Goal-oriented individual with strong leadership capabilities
- Organized, highly motivated, and detail-directed problem solver

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**Education**

- Harvard Leadership Development Program – Certificate in Management – 2008
- MSCE Training - Ongoing
- Six Sigma Brown Belt – 2004
- Sun Solaris boot camp - 2006
- Certified Novell administrator - 1997
- Certified Lotus Notes administrator - 2006
- Sendmail and DNS - 2007
- Cabrillo College – General Studies - 1987

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### **Relevant Experience & Accomplishments**

#### **Messaging and Collaborative Computing Architect, Seagate**

- Provided 3<sup>rd</sup> level support to 20,000 users and all Notes developers and administrators
- Technical lead for the global implementation of IBM Quickr for 20,000 users
- Technical lead for all global Notes upgrades (4-5, 5-6, 6-7 and 7-8) for 20,000 users and 150+ servers
- Migrated all Lotus Notes utility and ancillary servers to VMware and Blade servers which reduced the overall server footprint by 25%
- Provided 3<sup>rd</sup> level support for BES server infrastructure and 1100 Blackberry users
- Re-architected Sametime chat and meeting services to provide greater efficiency while maintaining SLAs
- Implemented DWA Ultralite to allow iPhone access to mail and calendar
- Managed the integration of corporate acquisitions in to our messaging and collaborative computing environments
- Managed migration of 6000+ Exchange seats to Lotus Notes from the Maxtor merger as well as many other smaller migrations
- Held seat on corporate core teams (security, infrastructure, storage, mobile computing) and was chair for Messaging and Collaboration core teams.
- Responsible for all documentation, policies and procedures and end user training material for the Seagate Notes administrators and end users
- Maintained 3 year strategic roadmap for messaging and collaboration at Seagate
- Completed investigation and project planning for global server consolidation for a planned 75% reduction in global server footprint
- Responsible for all messaging and collaboration security policies and enforcement.

#### **Senior Messaging Engineer, Seagate**

- Successfully managed upgrade of Notes environment from R6 to R7 (server/user) while maintaining a 87% satisfaction rate from our 22,000 end users
- Redesigned and implemented new SMTP mail routing topology. Moved away from Sendmail and went to appliance based mail devices which provided dramatic cost reductions and significantly reduced email delivery times.
- Designed and implemented the corporate Blackberry infrastructure.
- Implemented Domino Web Access (Notes Web Mail) worldwide to provide users with alternate access to their Lotus Notes that would not require a full client installation.
- Championed and implemented the migration of our messaging platform from Windows to Unix based platform.
- Completed a database consolidation effort, which reduced the number of database replicas by 23,000 and removed 15 terabytes of data from the infrastructure.

**Messaging Engineer, Seagate**

- Upgraded worldwide Notes environment (client & server) from R5 to R6 on time and on budget with minimal impact to end-users.
- Provided 3<sup>rd</sup> level support for 50 Lotus Notes administrators.
- Implemented externally facing, publically accessible Lotus Notes infrastructure in the DMZ. At its peak these systems were receiving 5 million hits a day.
- Implemented Notes Compression worldwide which made a significant reduction in Notes traffic and freed up WAN/LAN bandwidth for other uses.
- Overall responsibility for all corporate Lotus Notes servers (150+).
- Supported over 40,000 employees on over 5200 unique applications with 45000 replicas.

**Collaborative Computing Engineer, Hewlett Packard (Consultant)**

- Technical lead for global migration of Lotus Notes to MS Exchange (100,000 seats).
- Provided 3<sup>rd</sup> level support for 150 Lotus Notes developers.
- Responsible for day-to-day administration of corporate Lotus Notes servers.
- Maintained all external connectivity of Lotus Notes systems to 3<sup>rd</sup> party customers.
- Responsible for training of all new helpdesk and administrator staff.
- Defined and published all security documentation and policies for corporate headquarters.
- Assisted in the discovery and implementation of eRoom
- Provided end user support for eRoom

**Lotus Notes Administrator, EDS @ Fujitsu Microelectronics**

- Supported internal customers in troubleshooting issues related to WAN, LAN, remotes access, as well as Software and Hardware problems.
- Responsible for day-to-day administration of corporate Lotus Notes servers.
- Planed and implemented corporate upgrade of Notes R3 to R4.
- Facilitated all end user training.
- Redesign and implementation of mail routing topology and infrastructure refresh.

**IT Manager, Delta Construction**

- Responsible for all LAN / WAN networks.
- Provide day-to-day maintenance of corporate computer systems.
- Primary support role for all end users.
- Responsible for all vendor relationships.
- Managed IT needs during corporate acquisitions.

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<b>Employment</b>	<b>Messaging and Collaborative Computing Architect, Seagate, Scotts Valley, CA and Longmont, CO</b>	<i>June 2000-Jan 2009</i>
	<b>Senior Messaging and Collaborative Computing Engineer, Seagate, Scotts Valley, CA</b>	<i>Sep 1998-June 2000</i>
	<b>Collaborative Computing Engineer – Hewlett Packard, Private Consulting, Palo Alto, CA</b>	<i>Nov 1996-Sep 1998</i>
	<b>Lotus Notes Administrator – EDS (Fujitsu), San Jose, CA</b>	<i>March 1995- Nov 1996</i>
	<b>IT Manager – Delta Construction Supply, Milpitas, CA</b>	<i>July 1990 – Aug 1994</i>

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<b>Technology Proficiencies</b>	<b>Lotus Notes versions 3,4,5,6,7and 8, Quickr, Six Sigma, Sendmail, SMTP, Solaris, Sun, AIX, ISeries, Windows server, SQL, Hobit, Linux, MS Exchange, Active Directory, LDAP, Apache, security, Confluence wiki, Sametime, Blackberry, BES,</b>
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