

Michael J. Kinder

Certifications

- IBM Certified Advanced Application Developer - Lotus Notes and Domino 7
- IBM Certified System Administrator - Lotus Notes and Domino 7
- Lotus Certified Professional System Administration R 5.x
- Lotus Certified Principal System Administration R 4.x
- Lotus Certified Notes Consultant R 3.x
- Certified Lotus Instructor Level I R 4.x
- Certified Lotus Instructor System Administration R 5.x
- Microsoft Certified Professional+Internet NT 4.0

Experience

- Microsoft Certified Systems Engineer NT 4.0
- Microsoft Certified Trainer

9/2006-Present Acadia Services & Solutions, LLC Caribou, ME

Sr. Technical Consultant / Owner

- Application development in Lotus Notes/Domino environment utilizing provided tools such as @Formulas, Lotus Script, and Java. As well as connective applications using **VB, VB Script, COM, and C#**.
- Web development both within and external to the Lotus Domino environment using standard web development tools such as **HTML, DHTML, CSS, PHP, ASP, Webservices, XML, SOAP, and JavaScript**.
- Perform administrative, migration, and upgrade tasks in the Lotus Notes/Domino environment.
- CRM migration from home grown Lotus Notes/Domino to **Microsoft Dynamics CRM using the CRM API** – version 3.0
- Administration and support of Lotus Notes/Domino related applications such as Blackberry Enterprise Server, Barracuda SPAM firewall, SameTime, and QuickPlace/Quickr.
- Primarily Lotus Notes 6.5.x,7.x, 8.x, and 8.5x

12/2005-07/2008 **ATX** Caribou, ME

Lotus Notes Team Lead(Administrator/Developer)

- Oversee/participate in a team responsible for the entire Lotus Notes/Domino environment (3 persons total)
- Care for day-to-day administrative tasks related to 13 Lotus Domino servers, including QuickPlace and Sametime servers.
- Manage the Blackberry Enterprise Server and Barracuda Spam Firewall as extensions of the Lotus Notes/Domino environment.
- Determine client needs by doing a needs assessment and creating documentation for the design of applications
- LDAP integration between Domino and **Active Directory using C#**
- Develop Lotus Notes Applications using @Formulas, Lotus Script, JavaScript, **COM, WIN32 API, JAVA, .NET** and other technologies
- Perforce integration and **SQL integrations using ADO**
- Primarily Lotus Notes 6.5.x (migrating to 7.x) exposure to 7.x and 8 Beta Program

07/2004-12/2005 Consumers Energy Jackson, MI

Lotus Notes Developer (Consultant through Iconma)

- Determine client needs by doing a needs assessment and creating documentation for the design of applications
- Perform time estimates for development efforts
- Perform all steps in the standard SDLC process, from beginning to end
- Develop Lotus Notes Applications using @Formulas, Lotus Script, JavaScript, **COM**, **WIN32 API**, **VB**, and other technologies.
- Manage applications using a rather “intricate” promotion process due to **Sarbanes-Oxley** requirements
- Primarily using Lotus Notes 5.x and 6.5x

04/2003-07/2004 Plante & Moran, LLP Southfield, MI

Sr. Engineer (Notes Developer)

- **Lead Developer for CRM (iExtensions)** application deployment and customization
- Developed creative Lotus Notes/Domino applications using LotusScript, Function language, **Win32 API**, **COM**, Java, and other technologies
- Assisted with the overall management of the Lotus Notes environment which includes 16 mail servers, 2 apps servers, 2 **CRM** servers, and 1 LEI server. All of these servers are spread across a WAN
- Assisted with SameTime and QuickPlace issue resolution
- Maintained documentation of customizations and created applications
- Managed Project requirements and processes
- Created and presented training on Notes and new applications as they were completed and released.
- Used Lotus Notes 5.x, 6.x, and 6.5x.

11/2002-04/2003 Incat Novi, MI

Mitsubishi Motors MRDA (Ann Arbor)

Notes/Domino Consultant

- Created a Document Sharing application in Notes requiring the use of extensive LotusScript, **Win32 API**, **COM**, and Function language. The application gives a great deal of control to the users of the system, so it does not need to be maintained by IT. It also heavily uses framesets and specialized form and view controls to maintain an appealing UI.
- Created a Help Desk system to automate the process of help desk ticket requests. This enabled the user to make the request electronically. The old system was a non-shared application in Access that had to be merged nightly.
- Created a Java Applet used in the MRDA Business portal that displays clocks with time and date from 6 time zones.
- Created a logon script using BASIC and **VBScript** that was used for a mail file migration. It created connection documents for new servers (not in HOSTS file) and updated location data for new mail file, and then launched the new mail file.
- Created and maintained Notes databases utilizing Function language and LotusScript, managed and created Agents and Script libraries and managed ACLs
- Created a migration tool using **COM** and LotusScript that migrated contacts from Outlook in to the Lotus Notes Personal Address Book.
- Perform security analyses and recommend “network hardening” strategies
- Created and presented training on Notes and new applications as they were completed and released.
- Primarily using Lotus Notes 5.x

9/2000-10/2002 Valued Solutions Consulting Group, Inc E. Taunton, MA
Self Employed (Owner) <http://www.vscginc.com>

Sr. Notes/Domino Consultant

- Developed a tool for Document/Record locking in the Notes/Domino environment. Tool provides extensive functionality for controlled document locking in Notes v 4.53 and later. Though offered in Notes 6, the tool is a great compliment to the Notes 6 feature since it is more flexible.
- Developed a simple tool using the **WIN32 API** and LotusScript that provides cascading menus in the Notes environment relatively anywhere (on all Win32 clients). This tool provides 2 menu levels (upper menu with sub menus) and an easy to use menu creation UI.
- Using Lotus Notes 4.x, 4.5x, 4.6x, 5.x, 6.x, and 6.5x

3/2001–9/2002 Accurate Consulting Boston, MA
CTC Communications Corporation

Notes/Domino Consultant

- Developed a **CRM/Sales Force Automation** application in Notes requiring the use of extensive LotusScript, **Win32 API, COM, XML, HTML, DHTML**, JavaScript, Function language, and interchanges of data with Relational DB Systems (**Oracle and SQL**) using Sentinel and DECS.
- Facilitated a Notes R4 to R5 migration, by creating an extensive logon process that completely upgraded and moved necessary personal user files using BASIC and VBScript
- Assist with Administration of Notes Environment duties.
- Designed Lotus Notes environment changes to be implemented, including cluster and reducing number of servers.
- Created/maintained Notes databases using @Functions and LotusScript, managed and created Agents and Script libraries and managed ACLs
- Created an application using LotusScript, **VB, and COM** to facilitate the creation of Contracts (which needed to be in Word for emailing, but secure so users could not change). The contracts were created from a collection of existing word documents that were merged with Notes and RDBMS data for personalization. These documents could then be stored in Notes, mailed, or both.
- DECS connections for real time RDBMS data integration
- Used Lotus Notes 4.6x and 5.x

9/2000–3/2001 Adept Boston, MA
Mass. Department of Transitional Assistance (DTA)

Notes/Domino Consultant

- Designed and implemented a clustered Notes Environment (Notes Clustering)
- Maintained Lotus Notes Server and Client environment
- Managed cc:Mail to Notes Migration
- Created/maintained Notes databases using @Functions and LotusScript, created and managed Agents and Script Libraries, and managed ACLs
- Assist with all Network issues including routing, domain access, TCP/IP issues
- Perform security analyses and recommend “network hardening” strategies
- Trained DTA employees on use of LotusScript and on the fundamentals of Notes/Domino administration
- Using Lotus Notes 4.6x and 5.x

9/1999–9/2000 Chase Boston, MA
Chase Global Funds Service Company

Senior Network Engineer

- Designed and implemented a clustered Notes Environment (Notes Clustering)
- Maintained Lotus Notes Server and Client environment
- Managed data center relocation projects
- Designed and implemented a Lotus Notes disaster recovery site
- Created and maintained Notes databases utilizing Function language and LotusScript, created and managed Agents and Script Library, and ACLs
- Maintained and supported connections and processes related to Connect:Direct NDM jobs between a multiple platforms
- Assist with all Network issues including routing, domain access, TCP/IP issues
- Perform security analyses and recommend “network hardening” strategies
- Presented internal Lotus Notes training company wide, and created self-paced training documentation
- Using Lotus Notes 4.5x and 4.6x

1/2000–5/2000

Clearpoint/Firepond (Part-Time)

Mankato, MN

Web Developer

- Implemented Cross Browser compatibility solution for the SBLIUSA.COM web site
- Development tasks included the cross-browser compatibility solutions, **JavaScript** maintenance, **HTML/DHTML** maintenance.

12/1998–9/1999

Relocation Resources Interational, Inc

Norwell, MA

NT Administrator/Lotus Notes Administrator/Developer

- Presented internal Lotus Notes training company wide, and created self-paced training documentation.
- Spent a majority of time in maintaining and improving the NT and Lotus Notes environment.
- Assisted with the development and deployment of a multi database Notes application utilizing functions and LotusScript that replaced existing WANG system
- Implemented a Red Creek VPN solution.
- Created, maintained, and implemented an **IIS/Domino** Intranet solution for Business system reporting and help files.
- Using Lotus Notes 4.x and 4.5x

7/1995-12/1998

Corporate Software & Technology

Norwood, MA

Technology Service Training Team Leader

- Oversaw and managed the competencies of the other trainers and represented them and their concerns to management.
- Instructed Lotus Certified and Microsoft Certified Courses.
- Spent a majority of time instructing *Microsoft MCSE courses (i.e. IIS 4.0, NT 4.0 Core and Enterprise, and TCP/IP) and Lotus Notes Application Development and System Administration*. These classes were done at client facilities and the Norwood facility.
- Designed, planned, and presented self created training on MS Office, MS BackOffice, and Lotus Notes based on Client requirements.
- Augmented Network support staffs at clients, supporting wide array of products.
- Assisted with the building and maintaining of a training lab.
- Built, upgraded and repaired Compaq, Hewlett Packard, Dell, IBM and clone servers and workstations.
- Presented training seminars on topics ranging from networking basics to operating system specific network implementation and administration.
- Using Lotus Notes 3.3x, 4.x, 4.5x, and 4.6x

12/1992-7/1995

Gateway 2000, Inc.

Sioux Falls, SD

Service Team Leader

- Oversaw and managed the competencies of the laptop and desktop technicians
- Performed troubleshooting and repair of Gateway desktops and laptops
- Handle customer issues via telephone
- Acted as technical liaison between customers and technicians
- Acted as liaison between management and technicians

Technical Skills

Network Operating Environments: Hands-on management, installation and support with Windows NT 4.0, Windows 2000, Windows 2003 Server, Windows 2003 SBS, DHCP, DNS, Lotus Notes/Domino, cc:Mail, MS IIS, Backup Exec, Arcserve, Notes Clustering, Notes Infrastructure planning, System Migrations

Strong experience with TCP/IP environments

Hardware: Compaq Servers, HP Servers, Dell Servers, Dell laptops, Dell Desktops, Gateway 2000 Desktops, Gateway 2000 Laptops, IBM Laptops, HP Vectra Desktops, RAID 0, RAID 1, and RAID 5 configurations

Mobile LAN access/VPN: Watchguard, Nortel Extranet

LAN/WAN: 802.11 wireless (Linksys), small exposure to Cisco

Desktop Operating Environments: Windows 9x, Windows NT 4.0, Windows 2000, Windows XP, Windows Vista, and Apple Macintosh.

Strong experience with Microsoft applications software, including MS Office (Word, Excel, Project, Powerpoint, Outlook, Access, VBA), Lotus Symphony, and OpenOffice

Lotus Notes/Domino, Visio, desktop publishing support.

Programming Experience: Lotus Notes/Domino Function language, **.NET (VB and C#)**, Lotus Script, Windows Scripting Host, **VB Script**, JavaScript, HTML, DHTML, **COM+**, Basic, **Win32 API**, LotusScript, LotuScript, @Functions, @Commands, **Visual Basic**

Education

2001 Xaliant Quincy, MA

- Cisco CCNA Training (Cisco Routers & Switches)

2000 Availant Cambridge, MA

- AIX RS/6000 Basics Plus Training
- AIX RS/6000 System Administration Training

1999 Lotus Cambridge, MA

- Certified Lotus Instructor Training R5

1999 Lotus Cambridge, MA

- Certified Lotus Instructor Training R4

1997–1998 Friesen Kaye & Associates Ontario, Canada

- Microsoft Certified Trainer Training

1995–1998 Stream/Corporate Software (CS&T) Norwood, MA

- MCSE Training
- Lotus Notes Training

1993–1993 Gateway 2000, Inc N. Sioux City, SD

General Computer Hardware and Software support.